

This Question Paper consists of 39 questions and 16 printed pages.

Roll No.

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Code No. 68/MAY/3

1144018

Set

B

ENGLISH

(302)

Day and Date of Examination Tuesday and 29/6/2024

Signature of Invigilators 1. _____

2. _____

General Instructions :

1. Candidate must write his/her Roll Number on the first page of the Question Paper.
2. Please check the Question Paper to verify that the total pages and total number of questions contained in the question paper are the same as those printed on the top of the first page. Also check to see that the questions are in sequential order.
3. Making any identification mark in the Answer-Book or writing Roll Number anywhere other than the specified places will lead to disqualification of the candidate.
4. Write your Question Paper Code No. 68/MAY/3, Set-**B** on the Answer-Book.



ENGLISH

(302)

Time : 3 Hours]

[Maximum Marks : 100

- Note :**
- (i) There are **39** questions in all divided into two parts.
 - (ii) **All** questions are compulsory.
 - (iii) Marks for each question are indicated against it.
 - (iv) Questions No. **1 to 19** are carrying **1** mark each. Some of them are in subparts that include MCQs, Fill in the blanks, True-False, Match the column, One-word answers type questions.
 - (v) Questions No. **20, 22 to 29, 31 to 33, 35 and 37** are short answer questions carrying **2** marks each. Answers to these questions should not exceed **30** words.
 - (vi) Questions No. **21, 30 and 34** are carrying **3** marks. Answers to these questions should not exceed **40** words.
 - (vii) Questions No. **38 and 39** are carrying **4** marks each. Answers to these questions should not exceed **100** words.
 - (viii) Question No. **36** is a long Answer question carrying **5** marks. Answer to this question should not exceed **150 – 200** words.
 - (ix) Questions have to be attempted either from optional **Module I** or optional **Module II** in all sections.

Note:

- (1) Answers of all questions are to be given in the Answer-Book given to you.
- (2) 15 minutes time has been allotted to read this question paper. The question paper will be distributed at 2:15 p.m. From 2:15 p.m. to 2:30 p.m., the students will read the question paper only and will not write any answer on the Answer-Book during this period.



PART-A
SECTION - A
(Prescribed Texts)

1. Choose the correct alternatives : 1×2=2

(i) How long does the speaker contemplate his decision in the poem "The Road Not Taken" ?

- (A) Briefly (B) For a few minutes
(C) Until nightfall (D) For a long time

(ii) What natural event is mentioned as occurring for ten hours in the poem "Night of the Scorpion" ?

- (A) Thunderstorm (B) Steady rain
(C) Hailstorm (D) Drizzle

2. Answer the following questions : 1×3=3

(i) What does the poet Robert Frost mean in "The Road Not Taken" in the line "that has made all the difference" ?

(ii) What does the term "ever-widening thought and action" imply about the desired growth or development mentioned in the poem "Where the Mind is Without Fear" ?

(iii) What does the phrase "With every movement that the scorpion made" suggest about the relationship between the scorpion and mother ?

3. Read the following text carefully and identify the True and False sentences : 1×3=3

For those trapped by addiction, treatment is a way out, and the choice to seek treatment is not only courageous, but often life-saving. Those who have not ventured down the path of drug abuse should learn the lesson from those who have, and firmly choose not to.

Making healthy choices also means choosing a lifestyle that has positive effect on the body and mind, including, for example, participation in sports to improve health and well-being, teach the value of teamwork and discipline, and build self-confidence.

(i) A "healthy choice" is defined as a lifestyle that not only positively affects the body and mind, but also participation in sports.

(ii) The author believes that seeking treatment is not necessary as it doesn't lead to recovery and a better life.

(iii) The text attributes qualities such as teamwork, discipline, and self-confidence to sports participation in a person's development.



4. Match the column with reference to "My Son Will Not a Beggar Be" : $1 \times 4 = 4$

(i)	Ved Mehta	Consulted pandits and hakims for treatment.
(ii)	Ved's father	Moved to Karnal where they had neither friends nor relatives.
(iii)	The family	Lost his sight at the age of three and a half.
(iv)	Ved's mother	Was a doctor in the public health service.

5. Choose the correct alternatives : $1 \times 2 = 2$

- (i) What does Simmi's advice to Aradhana to "Smile, smile Bharatanatyam style" suggest about Aradhana ?
- (A) Aradhana is a dancer. (B) Aradhana is shy.
(C) Aradhana dislikes dancing. (D) Aradhana is angry.
- (ii) What quality does Tembu display by taking over his father's job ?
- (A) Greed (B) Responsibility
(C) Recklessness (D) Cowardice

SECTION - B
(Non-Prescribed Texts)

Read the following passage carefully and answer questions no. 6 and 7 :

Throughout recorded history, India was celebrated for her fine textiles, her muslins and brocades of silver and gold. Indian textiles have been celebrated for their intricate craftsmanship, vibrant colours, and luxurious materials. Muslins, known for their fine, delicate weave, were highly prized and often referred to as "woven air" due to their sheer quality. These fabrics were sought after by royalty and the elite across the world. Brocades, on the other hand, are rich, decorative fabrics woven with intricate patterns, often incorporating gold and silver threads. These textiles were not only a symbol of wealth and status but also a testament to the skill and artistry of Indian weavers.

As a matter of fact, there is evidence that her textile industry goes back at least five thousand years, for Indian muslins were found wrapped around mummies in Egyptian pyramids dating back to 3000 BC. The ancient Indian iron and steel industry was equally famous. The well-known Damascus steel for swords and armour used in the Crusades came from India. Thus, in countless industries and crafts, the Indian craftsmen, worker, builder and artist created and prospered, and their products found favour both at home and abroad. And then political disintegration and foreign conquest closed the long golden chapter of India's advancement and creative achievement.



6. Complete the following sentences : 1×3=3

- (i) The _____ textiles, especially muslins and brocades, have been celebrated for their craftsmanship and luxury.
- (ii) _____ are decorative fabrics woven with intricate patterns, often incorporating gold and silver threads.
- (iii) Indian muslins were found wrapped around _____ in Egyptian pyramids.

7. Choose the correct alternatives : 1×3=3

- (i) What type of steel originating from India was used in the Crusades ?
 - (A) Toledo Steel
 - (B) Damascus Steel
 - (C) Wootz Steel
 - (D) Tamahagane Steel
- (ii) What does the discovery of Indian textiles in Egyptian pyramids suggest ?
 - (A) Egypt conquered India
 - (B) India and Egypt were the same civilization
 - (C) There was trade between India and Egypt
 - (D) Egyptian mummies were actually Indian
- (iii) Which industry in ancient India was famous for producing materials for swords and armour ?
 - (A) Textile Industry
 - (B) Pottery Industry
 - (C) Iron and Steel Industry
 - (D) Glass Industry

8. Read the following passage and identify the True and False sentences : 1×6=6

Rainwater harvesting is essential for preserving the environment and ensuring sustainable water management. This practice involves collecting and storing rainwater for various uses, reducing the reliance on municipal water supplies and groundwater resources. By capturing rainwater, we can significantly lower water bills and lessen the impact of stormwater runoff, which often leads to flooding and erosion.

One of the key benefits of rainwater harvesting is its contribution to water conservation. In regions facing water scarcity, harvested rainwater provides an alternative source during droughts, ensuring a steady supply for essential needs. This practice also promotes environmental awareness and encourages communities to adopt sustainable living habits. Moreover, rainwater harvesting helps maintain ecological balance by reducing the demand on conventional water sources.



such as rivers and groundwater. It minimizes the environmental impact associated with transporting and treating water, thereby conserving energy and reducing carbon footprints. Additionally, using harvested rainwater for irrigation and landscaping reduces the need for chemically treated water, benefiting plant health and soil quality.

In essence, rainwater harvesting is a simple yet effective method to support environmental sustainability. By implementing this practice, we can protect our natural resources, promote eco-friendly habits, and ensure a healthier planet for future generations.

- (i) Rainwater harvesting reduces the reliance on municipal water supplies and groundwater resources.
- (ii) Harvested rainwater cannot be used during droughts.
- (iii) Rainwater harvesting increases the impact of stormwater runoff, leading to more flooding and erosion.
- (iv) Using harvested rainwater for irrigation and landscaping reduces the need for chemically treated water.
- (v) Rainwater harvesting does not contribute to water conservation.
- (vi) Implementing rainwater harvesting practices can help protect natural resources and promote eco-friendly habits.

SECTION - C
(Grammar)

9. Fill in the blanks with the appropriate form of verbs : 1×3=3

- (i) Birds _____ (fly) in the air.
- (ii) When you called me on my mobile, I _____ (play) with my friends.
- (iii) He _____ (try) to solve the problems for two hours before he found the answer.

10. Choose the correct alternatives : 1×4=4

- (i) In the sentence, "We had difficulty in finding a parking place", 'finding' is a/an :
 - (A) Gerund
 - (B) Participle
 - (C) Finite verb
 - (D) Infinitive
- (ii) Which of the following sentences contains a non-finite verb ?
 - (A) I will remember ringing Ravi.
 - (B) He was talking to Babu when I left.
 - (C) Birds will build nests.
 - (D) He is going to lend me his bicycle.



- (iii) In the sentence, "I left him talking to Vinay", 'talking' functions as a/an :
(A) Gerund (B) Participle
(C) Finite verb (D) Infinitive
- (iv) In the sentence 'He prefers walking to cycling, the non-finite verb is a/an :
(A) Gerund (B) Participle
(C) Finite verb (D) Infinitive

11. Fill in the blanks with appropriate 'Wh' questions : 1×2=2

- (i) _____ first stepped on the moon ?
Neil Amstrong, wasn't it ?
- (ii) _____ do you take a holiday ?
Once a year.

SECTION - D
(Functional Writing Skills)

12. Choose the correct alternatives : 1×4=4

- (i) What is the primary purpose of a formal letter ?
(A) To convey personal feelings.
(B) To communicate professionally or officially.
(C) To entertain the reader.
(D) To share stories and anecdotes.
- (ii) What is a critical aspect of effective summarisation ?
(A) Including every detail.
(B) Capturing the main ideas in concise language.
(C) Using complex vocabulary.
(D) Writing in a narrative style.
- (iii) In what section of a formal letter would you typically find the salutation ?
(A) Body (B) Closing
(C) Header (D) Greeting
- (iv) What technique can help improve the clarity of notes ?
(A) Writing in full sentences
(B) Using abbreviations and symbols
(C) Avoiding headings
(D) Writing notes in multiple colours



13. Read the statements carefully and identify them as True and False : $1 \times 4 = 4$
- (i) The recipient's address is written below the sender's address.
 - (ii) Using headings and sub-headings can help organise your notes.
 - (iii) A salutation (e.g.; "Dear Sir/Madam") is always used in formal letters.
 - (iv) A summary should be longer than the original text.
14. Answer the following questions in one or two word(s) : $1 \times 2 = 2$
- (i) What is the role of the conclusion in an article ?
 - (ii) What is 'Dear Sir/Respected Sir' called ?

SECTION - E
Option-I
(English for Receptionists)

Read the questions carefully and choose the suitable answer :

15. What is the purpose of an appointment diary for a receptionist ? 1
- (A) To keep track of personal events
 - (B) To list who is coming to see whom and when
 - (C) To document complaints from callers
 - (D) To record financial transactions
16. When dealing with guest queries, what is an important skill for a receptionist ? -1
- (A) Being dismissive
 - (B) Being helpful and responsive
 - (C) Avoiding eye contact
 - (D) Ignoring the queries
17. The underlined expression used in this conversation is not appropriate on the phone. Choose the correct response from the opinion given. 1
- Receptionist :* Good afternoon, The Grand Hotel.
- Customer :* I'd like to enquire about room vacant for this weekend.
- Receptionist :* Certainly ! Could you please specify the dates you'll be staying ?
- (A) rooms
 - (B) rooms for weekend
 - (C) the availability of a room for this weekend
 - (D) staying rooms



18. Which step involves ensuring the caller feels acknowledged? 1
(A) Offers help (B) Acknowledges the call
(C) Gives message and asks if (D) Connects the parties
19. What should you do after summarising the key points of the conversation? 1
(A) End the call without further discussion.
(B) Encourage the caller to talk more about unrelated topics.
(C) Clarify any misunderstandings and confirm next steps.
(D) Redirect the conversation to other issues not yet discussed.

SECTION - E

Option-II

(ESP for Office Use)

Read the questions carefully and choose the suitable answer :

15. Study and practice the short exchanges/dialogues given below. Identify the relationship. 1
X: Good Morning, Mr. Patel. It's a pleasure to meet you in person.
Y: Good Morning, Ms. Gupta. Likewise.
X: I've heard a lot about your work on the new project.
Y: Thank you. I'm excited to discuss our progress with you today.
(A) Formal (B) Informal
(C) Neutral (D) None of the above
16. People usually use short forms when ending e-mails. Select the correct match. 1
(A) FYI – for your information
(B) RPFL – rolling on floor laughing
(C) <g> – no good
(D) TIA – thanks in adventure
17. Why is it important to demonstrate a connection between yourself and the job during an interview? 1
(i) It shows that you have researched the company.
(ii) It is not important; the interviewer focuses on qualifications only.
(iii) It allows you to ask for a higher salary.
(iv) It helps you to avoid answering difficult questions.
(A) All options are true (B) All options are false
(C) Only (i) is true (D) Only (ii) is true



18. You have to write an e-mail to SPS Travels, asking them to cancel your train tickets to Chennai and the hotel accommodation they had booked for you. You will inform about the changed date in the near future. Select the appropriate points from the following :

- (A) Cancel reservations, will decide upon new dates, regret the inconvenience caused.
- (B) Cancel reservations, will inform about new dates, regret the inconvenience caused.
- (C) Postpone reservations, will inform about new dates, regret inconvenience caused.
- (D) Cancel reservations, will inform about new dates, requested to return the booking amount.

19. You have to start a meeting in a conference at 10:30 a.m. Which expression would you use ? Select the correct response.

- (A) Good morning friends.
- (B) Good morning my friends.
- (C) Good morning ladies and gentlemen.
- (D) Good afternoon ladies and gentlemen.

PART-B

SECTION - A

(Prescribed Texts)

20. Answer any **one** of the following questions :

- (i) What actions does the speaker contemplate doing when she thinks of the house in the poem 'My Grandmother's House' ?
- (ii) How does the use of the word "freedom" contribute to the overall message of the text in the poem 'Where the Mind is Without Fear' ?

2×1=2

21. Answer any **one** of the following questions :

- (i) The imagery of darkness, rain and shadows adds to the ominous and tense atmosphere of the poem. How does Nissim Ezekiel use imagery to convey the atmosphere and emotions in the poem ? (Night of the Scorpion)
- (ii) What role does nostalgia play in the poem "My Grandmother's House" ?

3×1=3



Answer the following questions :

22. How did Ved's father protect him from the eye drops in his eyes ? 2
23. (i) What was Aradhana's reaction when she came to know the truth ? 2
- OR
- (ii) Why was Aradhana heart-broken ?
24. What was Baldeo's work at the tunnel ? 2

SECTION - B
(Non-Prescribed Texts)

Read the given passage carefully and answer questions no. 25 to 27 :

A day can be imagined in human life when people will welcome the summer season. Sounds insensible ? But it is true because the scorching summer also holds in it immense light and heat we can receive from the sun and then transform that light into diverse forms of energy to run our air-conditioners and everything that today depends on electricity. Now, think again – won't you welcome the summer season ? At this juncture of human progress when the conventional sources of energy used till now are fast depleting, tapping solar energy is the only solution. The Centre for Science and Environment reports an average 8° growth in global temperature in the past few decades, which spells alarm for finding ways to fight the heat. Amazingly, the sun itself provides antidote to its heat !

Harnessing solar energy not only offers a sustainable alternative to fossil fuels, but also helps mitigate the adverse effects of climate change. Solar panels convert sunlight into electricity, reducing our reliance on non-renewable resources and lowering greenhouse gas emissions. By embracing solar power, we can ensure a greener, more resilient future for generations to come.

25. Why might people come to welcome the summer season, despite its scorching heat ? 2



26. (i) How does the passage challenge the traditional negative perception of summer ? 2

OR

(ii) Why is it that tapping solar energy is crucial at this point in human progress ?

27. What long-term benefits can solar power provide for future generations ? 2

Read the given passage carefully and answer questions no. 28 to 30 :

In the admits of our fast-paced lives, finding moments of peace can feel like a distant dream. But there's a simple yet powerful activity that can transform our mornings and set a positive tone for the day – morning walk. This timeless practice isn't just about exercise; it's about connecting with nature fostering creativity and promoting a positive outlook. It is a holistic approach to well-being that has been cherished for its physical, mental and emotional benefits, making it an invaluable part of many individual's routine.

As the world awakens, the streets are bathed in a serene stillness, offering a rare opportunity for introspection and reflection. The gentle rustle of leaves, the melodious symphony of birdsongs, and the soft caress of the morning breeze create a sensory experience that soothes the soul and rejuvenates the spirit.

Beyond its tranquil ambience, the morning walks hold immense significance for physical health. Engaging in brisk walking, even for a short duration, can kickstart the metabolism, improve cardiovascular health, and enhance overall fitness levels. The rhythmic motion of walking stimulates blood circulation, oxygenating the body and invigorating the mind. Moreover, exposure to natural light during the early hours boosts Vitamin D synthesis, promoting bone health and strengthening the immune system.

28. (i) Mention the benefits of a morning walk as described in the passage. 2

OR

(ii) According to the passage, what experience contributes to the gentle and refreshing effect of the morning environment ?

29. How does a morning walk contribute to physical health, according to the passage ? 2

30. Find a word similar in meaning from the passage : 1×3=3

(i) Resistant

(ii) Optimistic

(iii) Change



SECTION - C

(Grammar)

31. Fill in the blanks using the passive form of the verbs given in the brackets :

2

(i) Rhymes _____ (learnt) when we _____ (use) to go to Nursery School.

OR

(ii) Penicillin _____ (discover) when infectious diseases _____ (use) to be incurable.

32. Change the following questions into indirect speech :

1×2=2

(i) Mohan asked me : "What have you brought for me ?"

(ii) Sheeba said to me : "I want to give you a surprise."

33. Join the following sentences using the connectors given against each pair :

1×2=2

(i) The man is a writer.
We met him at the theatre yesterday. (whom)

(ii) The doctor wrote the prescription.
The patient asked for the prescription. (that)

SECTION - D

(Functional Writing Skills)

34. Answer any **one** of the following questions :

3×1=3

(i) Make a summary of the following passage :

"Eating is a mindset, if you can actually know how to eat correctly." This mindset begins with how we approach preparing our meals. However, cutting fruits and vegetables days ahead of time may not be as beneficial as it seems. While it saves time and reduces stress, there's a significant trade-off. Nutrients, particularly vitamins and minerals, begin to degrade once the fruits and vegetables are cut.

There's also a broader issue of hygiene and safety. Pre-cut fruits and vegetables available on online platforms may not always be as clean or fresh as we assume. Unlike frozen produce, which



undergoes a preservation process, these items are merely fresh cut, which raises concern about their hygiene if not cleaned properly. In contrast, preserved foods like canned pineapples or strawberries are often stored in high concentration of sugar or salt. While these might offer convenience, especially for large gatherings, they are not recommended for regular consumption. The preservation process, designed to extend shelf life, significantly alters the nutritional profile of these foods.

- (ii) Make notes from the following passage in points only, using appropriate headings and sub-headings. Also use at least two recognizable abbreviations.

Glass and lac bangles hold a special place in Indian culture, serving both decorative and symbolic purposes. Glass bangles are cherished for their vibrant colours and delicate craftsmanship. They are often worn by married women as a symbol of their marital status and are considered auspicious. The sound of glass bangles clinking together is believed to attract positive energy and ward off negativity. These bangles are also a part of traditional attire during festivals and ceremonies, adding a touch of elegance and tradition to the ensemble.

Lac bangles, made from a natural resin, are equally significant. They are known for their intricate designs and rich colours. Lac bangles are particularly popular in regions like Rajasthan and Gujarat, where they are worn during weddings and special occasions. These bangles are not only beautiful but also hold cultural importance. For instance, brides often wear lac bangles as a symbol of good luck and prosperity. The process of making lac bangles is a traditional craft passed down through generations, reflecting the rich heritage of Indian artisanship.

Both glass and lac bangles are more than just accessories; they are a testament to India's diverse cultural tapestry and the timeless beauty of its traditional crafts.

35. Describe your experience of visiting a post office to send a parcel.

2



36. Attempt any **one** of the following questions :

5×1=5

- (i) You are Kanyania, a resident of Neo Gardens, Kolkata. The residents feel inconvenienced due to poor maintenance of the children's park in your area. Write a letter to the Editor of a daily newspaper regarding the same.
- (ii) Write a letter to Giri Electronics, Hyderabad to complain on the malfunctioning of the mixer grinder purchased last week. You are Neha, Chandini Layout, Pune.

SECTION - E

Option-I

(English for Receptionists)

37. Answer any **one** of the following questions :

2×1=2

- (i) Why might tact and diplomacy be essential skills for a receptionist, when dealing with complaints or difficult guests ?
- (ii) Why is it important to verify the details of a message in certain situations for the receptionists ?

38. Answer any **one** of the following questions :

4×1=4

- (i) An operator at Nest Water Filter receives a call from a customer. He had recently purchased a water filter from your company. Now it is not working properly. The customer has called for rectification. Since your office deals only with sales, guide the customer about the procedure for redressal, providing information and assistance about the same.
- (ii) The personal manager wants you to find out all necessary details and make arrangements, so that he will be able to reach Nagpur from Nasik by 25th November, 2024, 11:00 a.m. for a meeting with the employees of the company. Prepare the conversation.

39. Mr. Devraj has an appointment with Mr. Sanjay, the General Manager of New Cars Ltd. at 9:30 a.m. Mr. Devraj rings up to reschedule the appointment the same day in the evening hours between 4:00 p.m. to 6:00 p.m. Mr. Sanjay is not at his desk. You are the receptionist at New Cars Ltd. Write out a message for Mr. Sanjay.

4



SECTION - E

Option-II

(ESP for Office Use)

37. Answer any **one** of the following questions :

2×1=2

- (i) What is an e-mail ? What are the benefits of sending an e-mail ?
- (ii) What are the points to be written in an accident report ?

38. Answer any **one** of the following questions :

4×1=4

- (i) You are a Sales Executive of Modern Electronics, Chennai, deputed to conduct a survey of the share market in Madurai to open a showroom, as there are new software companies established in that area. Write your report to be submitted to the Sales Manager stating that Madurai market might be a suitable market for the purpose. Give necessary reasons.
- (ii) Mr. Vineet Mishra works as an Assistant Manager in a firm in New Delhi. He has been asked to visit the firm's Noida office and submit a report on how that office is functioning. Write out a tour report to be submitted by Mr. Vineet Mishra to Mr. Jagish Arora, the Director.

39. Write an e-mail addressed to Mr. Khushal, the Auditor General of the state coming to your company for audit. He wants information about your company's area of operations and business. You are the PRO of your company, Glow and Bright Cosmetics Company, Kolkata. Mr. Khushal's e-mail ID : khushal@gmail.com. Your e-mail ID : glowbrightcosmetics@hotmail.com.

4

